

	Our Main Focus	What We Do	What We Can Look Into	What We Cannot Look Into
Ombudsman Saskatchewan	<p>Help ensure government departments and agencies are fair to citizens, as outlined in the <i>Ombudsman and Children's Advocate Act</i>.</p> <p>Look into complaints of unfairness in provincial government services</p> <p>Educate the public and government about fairness and the role of our office.</p>	<p>We take complaints about unfairness of provincial government departments and agencies. We investigate, negotiate and mediate - whatever is appropriate.</p> <p>If we find the government department or agency was unfair, we can recommend changes. If we find they were fair overall, but could have done better, we may recommend further improvements. In all cases, we let the complainant and the government department or agency know about our findings.</p> <p>We educate the public and government about fair practices and the role of our office.</p>	<p>Complaints against provincial government:</p> <ul style="list-style-type: none"> ▶ ministries ▶ agencies ▶ boards ▶ commissions ▶ Crown corporations 	<p>Complaints against:</p> <ul style="list-style-type: none"> ▶ the federal government ▶ the courts ▶ decisions of Cabinet ▶ school boards ▶ the police ▶ municipal governments ▶ private companies ▶ individuals
Saskatchewan Children's Advocate	<p>Protect the interests and well-being of children and young persons in communities and in government practice, policy and legislation, as outlined in <i>The Ombudsman and Children's Advocate Act</i>.</p>	<p>The Children's Advocate Office (CAO) reviews concerns about provincial government services for children and youth. It also engages in rights based public education programs, works to resolve disputes, and conducts research and independent investigations regarding children's concerns and issues.</p> <p>Through Advocacy Services, the CAO ensures that the best- interests and well-being of children and youth are respected and valued from a rights based perspective in their communities and in government policy, practice and legislation.</p> <p>CAO Investigation Services independently investigates systemic issues, and fairness concerns, including deaths and critical injuries of children who were receiving services within 12 months of their death or injury.</p>	<p>Concerns about services provided to children and youth by government departments or agencies.</p> <p>These concerns can be raised by a child or youth, parent, foster parent, care-giver, government staff, or other professional.</p>	<p>Complaints against:</p> <ul style="list-style-type: none"> ▶ the federal government ▶ the courts ▶ decisions of Cabinet ▶ school boards ▶ the police ▶ individuals ▶ municipal government ▶ private companies
Saskatchewan Human Rights Commission	<p>Enforce the <i>Saskatchewan Human Rights Code</i>.</p> <p>Protect the individual rights set out in the <i>Code</i>.</p> <p>Promote equality and prevent discrimination.</p>	<p>We take complaints of discrimination arising in both the private and public sector, in all areas of provincial jurisdiction. We mediate, investigate, settle or dismiss complaints, or refer them to the Saskatchewan Human Rights Tribunal for formal hearing and decision if necessary.</p> <p>We provide public education services to prevent discrimination, and to inform Saskatchewan residents of their human rights and responsibilities.</p> <p>We promote, approve and monitor equity programs designed to address barriers and disadvantages experienced by certain groups in education and employment.</p> <p>We undertake systemic advocacy to identify and address systemic discrimination issues that cannot be adequately addressed through public education or the complaint system.</p>	<p>Complaints involving:</p> <ul style="list-style-type: none"> ▶ employers ▶ public services ▶ housing ▶ education ▶ contracts, purchase of property ▶ publications ▶ trade unions; professional trades & associations <p>Complaints about:</p> <ul style="list-style-type: none"> ▶ discrimination (religion, creed, marital status, family status, sex (gender), sex (pregnancy), sexual harassment, sexual orientation, mental or physical disability, age (18 or more), colour, ancestry, nationality, place of origin, race or perceived race, and receipt of public assistance) ▶ hate propaganda ▶ harassment related to the prohibited grounds of discrimination ▶ interference with the fundamental rights to freedom of conscience, expression, and association, freedom from arbitrary imprisonment, and the right to elections. 	<p>Complaints about discrimination because of:</p> <ul style="list-style-type: none"> ▶ social condition (e.g. poverty) ▶ criminal record ▶ appearance ▶ personal harassment
Office of the Saskatchewan Information and Privacy Commissioner	<p>Oversee three Saskatchewan statutes:</p> <ul style="list-style-type: none"> ▶ <i>The Freedom of Information and Protection of Privacy Act</i> (the FOIP Act) ▶ <i>The Local Authority Freedom of Information and Protection of Privacy Act</i> (the LA FOIP Act) ▶ <i>The Health Information Protection Act</i> (HIPA) 	<p>We respond to requests for review of decisions made by government institutions, local authorities or health information trustees in response to access requests and make recommendations to those bodies.</p> <p>We respond to complaints from individuals who believe their privacy has not been respected by government institutions, local authorities, or health information trustees and make recommendations to those bodies.</p> <p>We provide advice to government institutions, local authorities or health information trustees on legislation, policies, or practices that may impact access or privacy rights.</p> <p>We undertake public education about information rights including both access to information and protection of privacy.</p>	<p>Complaints involving:</p> <ul style="list-style-type: none"> ▶ government institutions (including provincial government departments, agencies, commissions, boards) ▶ local authorities (including schools, libraries, regional health authorities, regional colleges, universities, municipalities) ▶ health information trustees (including physicians, pharmacies, laboratories, diagnostic clinics) 	<p>Complaints against:</p> <ul style="list-style-type: none"> ▶ the federal government ▶ the private sector (but we CAN take complaints about private businesses that are health information trustees) ▶ non-profit and charitable organizations ▶ churches

How to Reach Us

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Resources for Complaints



A Voice for Youth

